milestone

XProtect® for Hospitals

Create safer, more efficient hospitals

Striving to meet growing demands with shrinking resources?
You don't have to work with less.

Milestone XProtect® helps deliver high-quality patient care, safeguard facilities and staff, and drive efficiencies in your hospital.

Video technology for hospitals

Milestone XProtect is a video management software (VMS) platform that's always on, always analyzing and always ready to sound an alarm if anything needs your attention. Now you can:

Secure your hospital with XProtect®

Protect your patients, staff, prescription drugs, medical equipment and much more.

Improve patient care with XProtect® Hospital Assist

Increase staff efficiency, react to incidents rapidly and provide high-quality patient care with this add-on to XProtect.

Optimize hospital security and patient care

Hospitals are places we go to get better and to feel safe and looked after.

The staff works at all hours to ensure the best treatment outcomes for the patients. But that's only possible if it's based on a basic foundation of patient and staff safety.

With aging populations and growing security demands, hospitals face round-the-clock challenges and are being forced to do more with less — more patients, fewer trained medical staff, and fewer security guards.

And hospitals are vast, varied facilities with multiple access points and high-traffic areas.

XProtect is here to help hospitals make the most of the resources at their disposal, keep their patients, staff and medical assets safe, and deliver high-quality patient care.

Secure your hospital

Protect your patients, staff, prescription drugs, medical equipment and much more with our proven video technology platform.

For security teams, XProtect VMS is the perfect software to ensure patient and employee safety while protecting assets and property.

Key benefits for security teams
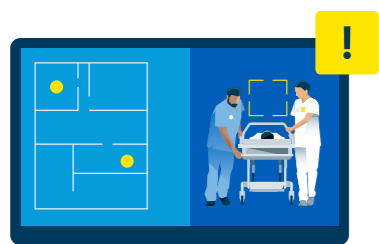
Identify areas of concern and act instantly

The advanced and feature-rich XProtect allows for a visual overview of the entire hospital. Maintain situational awareness with multi-layered maps and manage your alarms effortlessly.

Accelerate investigations

Security operators are the eyes and ears of the hospital. When an incident occurs, they often need to provide the solution and video evidence — immediately. Locate everything you need in one single place, fast.

Customize your future-proof solution

Our open-platform software is a future-proof investment for any hospital, regardless of size and complexity. Supporting more than 13,000 cameras and devices and a long list of third-party integrations, XProtect means freedom of choice.

Industry-leading security features

Smart Map

Quickly identify potential threats or emergencies, visualize your installation with exact locations and statuses for each device, and navigate between different sites and buildings with ease.

Alarm Manager

Manage and respond to alarms and events with the built-in functionality allowing you to consolidate all alarms. Notifies your operators when they need to act with on-screen messages.

Two-way audio

Hear everything happening around your cameras and communicate with people to prevent incidents before they happen. Can be integrated with Access Control for speedy verification and can be used via your phone.

Centralized Search

Search for video sequences, motion, alarms, events, bookmarks, license plates, vehicles, people, and locations in one place. Plus, you can search across multiple categories and search criteria.

Access Control

Manage access to restricted areas and be alerted to breaches. Security operators can verify people's identities, tag events, and allow or deny entry or exit in real time, as well as use two-factor verification.
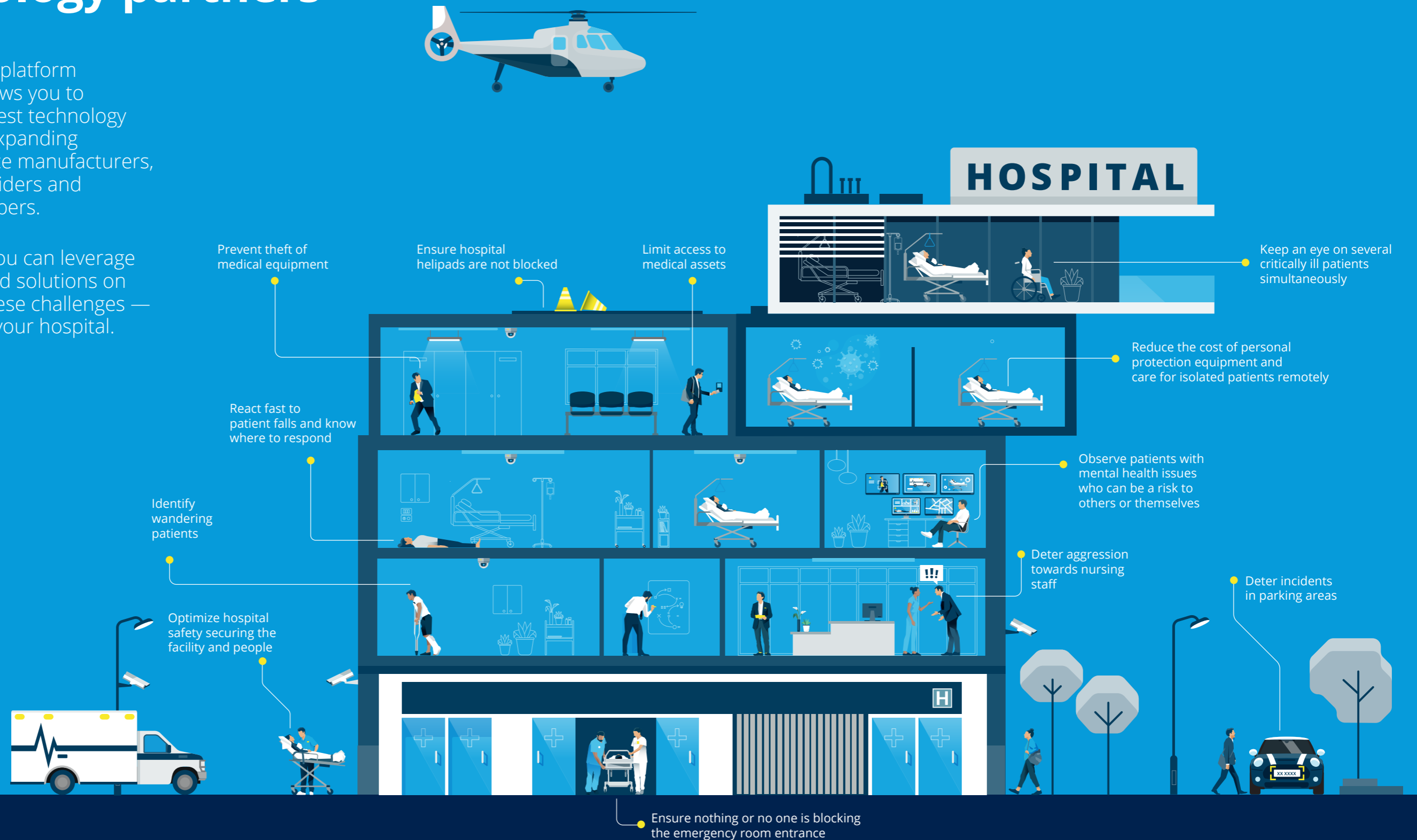
License Plate Recognition

Control access to your hospital's parking lots with license plate recognition technology (LPR). It can also help document incidents for post-event evidence.
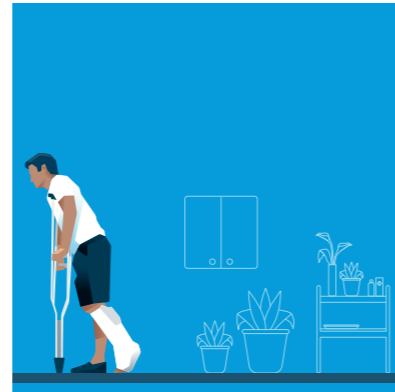
Meet multiple challenges with XProtect and our technology partners

XProtect's open-platform architecture allows you to integrate the latest technology from our ever-expanding network of device manufacturers, application providers and software developers.

With XProtect, you can leverage the expertise and solutions on offer to solve these challenges — and more — in your hospital.

HOSPITAL

Prevent theft of medical equipment

Ensure hospital helipads are not blocked

Limit access to medical assets

Keep an eye on several critically ill patients simultaneously

Reduce the cost of personal protection equipment and care for isolated patients remotely

React fast to patient falls and know where to respond

Observe patients with mental health issues who can be a risk to others or themselves

Identify wandering patients

Deter aggression towards nursing staff

Deter incidents in parking areas

Optimize hospital safety securing the facility and people

Ensure nothing or no one is blocking the emergency room entrance

# An extra pair of eyes and ears — from the parking lot to the ICU

Identify wandering patients

Patients who wander beyond their unit without assistance risk falls, deterioration of medical conditions, the spread of infection, and even death. Minimize those risks through live video monitoring, two-way audio communication and multi-camera person-of-interest tracking that alerts staff about where patients have been and where they are heading.


Deter aggression toward staff

The stressful hospital environment can push patients and loved ones toward verbal aggression and, potentially, violence. Combining XProtect with audio analytics can proactively warn staff about a potential conflict and improve security. This allows for early intervention to prevent the incident from escalating to physical aggression.
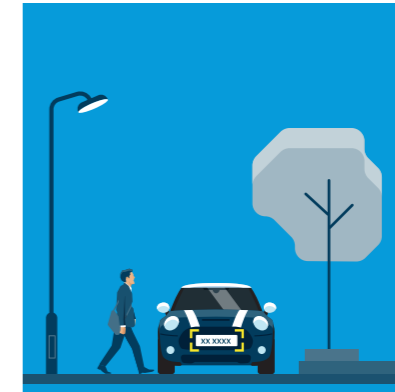

Deter incidents in parking areas

Employees and patients must often enter or exit the hospital at night or walk a long distance to darkened parking garages. Increase safety for patients, visitors, and employees with XProtect. Add license plate recognition software to help manage your hospital's parking lots by automatically controlling access to protected areas, and document incidents rapidly for post-event evidence.
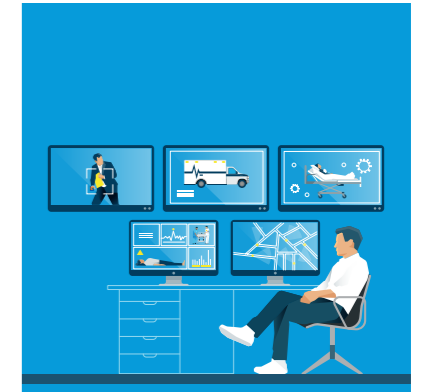
Keep an eye on several patients simultaneously

With stretched resources, it can be difficult to give the 1:1 care many patients need. A patient sitter is recommended if patients require intensive care, are a flight risk, or are a danger to themselves or others. Using XProtect Hospital Assist, one nurse can observe or listen into multiple patient rooms at once — freeing them up for other key healthcare tasks and helping to minimize patient sitter costs.
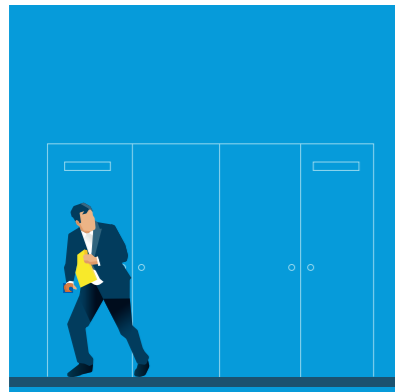
Prevent the theft of medical equipment

Valuable assets like medical equipment must be secured and monitored around the clock. A combination of video and access control can protect these locations from unauthorized users and enables security operators to visually verify the identity of individuals requesting access.

Ensure critical entrances are not blocked

When every minute counts, it's essential to be sure that nothing or no one is blocking critically ill patients from arriving at your hospital. Take instant action with video and object detection. This combination helps your security operators get real-time alerts and secure critical access points.

Limit access to medical assets

With thousands of people using hospitals daily, medicines and pharmaceutical products need to be protected from misuse. With XProtect, you can connect your access control system with live video and real-time access request notifications, allowing your security team to manage access in restricted areas, and be alerted to breaches.


Observe patients with mental health issues

Observing patients who may be a risk to themselves or others is made easier using video and two-way audio communication. With XProtect Hospital Assist staff can watch out for each other when consulting a patient that could be aggressive and provide immediate assistance to prevent an escalating situation, or monitor the patient's safety.

Care for isolated patients remotely

COVID-19 highlighted the importance of protecting healthcare employees from infection and inspired hospitals to leverage technology to limit exposure. Care for patients remotely and reduce personal protective equipment (PPE) costs with XProtect Hospital Assist's remote patient monitoring technology.
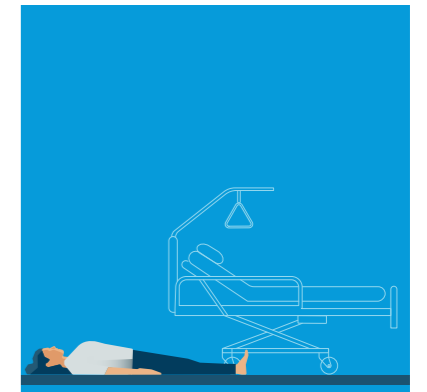
React fast to patient falls

An inpatient fall can be devastating. A fall may result in fractures, lacerations, or internal bleeding, leading to increased healthcare use and fall-related costs. The embedded fall detection technology in XProtect Hospital Assist can help nursing staff react swiftly, minimizing the risk of further injuries.

XProtect Hospital Assist extends the classic security solution to help improve staff efficiency, optimize patient care and patient outcomes, and deliver a better overall hospital experience.

From the rehabilitation clinic to the intensive care unit, and from identifying vacant beds to reducing Personal Protective Equipment costs, XProtect Hospital Assist helps **make caring hands reach further.**

Key benefits for nursing teams

Maximize staff efficiency

Hospital staff work all hours of the day for their patients. And they can't be everywhere at once. But with the right tools, you can save resources, decrease staff burnout, boost employee morale and enhance your reputation as a quality healthcare facility.
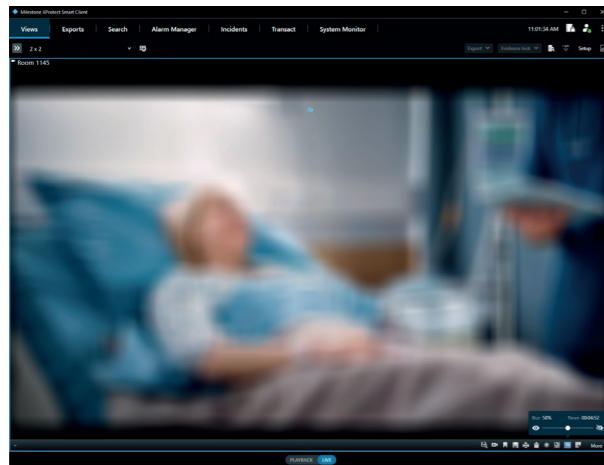
React to incidents rapidly

Automatic, accurate and timely intervention for patient falls or other dangerous activities, saves lives and hospital resources. XProtect Hospital Assist quickly alerts your staff, who can use video to identify a precise location and respond instantly.

Ensure high-quality patient care

With stretched resources, it can be particularly difficult to give the kind of patient care you want to. XProtect Hospital Assist ensures your nursing staff always has an extra pair of eyes and ears in patient rooms and frees up time to deliver high-quality care.
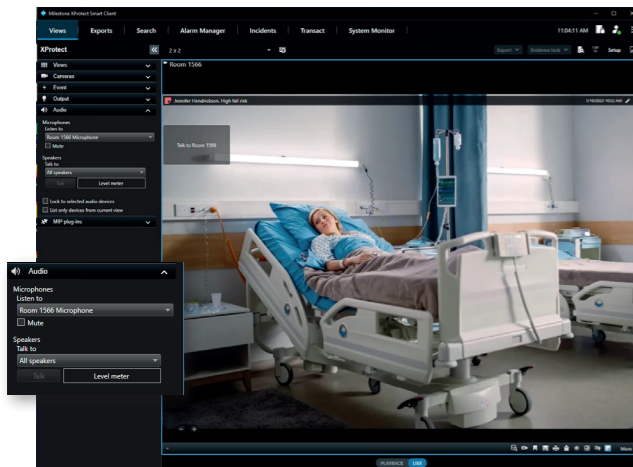
XProtect Hospital Assist

Improve patient care

XProtect® Hospital Assist is a remote patient monitoring solution that frees up time and resources in the hospital so you can deliver the high-quality patient care you have always wanted to give.

Your hospital may already have cameras for securing the premises. But did you know you can use your video system for a lot more? Introducing XProtect Hospital Assist, the remote patient monitoring solution.

XProtect Hospital Assist

Smart features to make nursing resources reach further

Sticky Notes

In a hectic hospital environment, with a constant flow of new inpatients and rotating staff shifts, a full patient overview is critical.

Add Sticky Notes to each camera view to display important data such as patient names, how frequently they should be consulted or other essential details to ease workflows and staff shifts.

Privacy Blur

Ensuring patients' dignity and privacy is a cornerstone of high-quality care. The Privacy Blur function allows privacy when observation is not required.

The level of the blur can be added, adjusted and removed in real time, and includes a configurable automatic timeout for when the blur is removed to avoid it being forgotten by the medical staff.

Multiroom Audio

Multiple patient room visits can disrupt sleep, potentially prolonging recovery times and extending the patient's hospital stay.

With Multiroom Audio, you can listen into multiple rooms at once, allowing you to monitor patients' wellbeing without disturbing their sleep.

Two-way communication

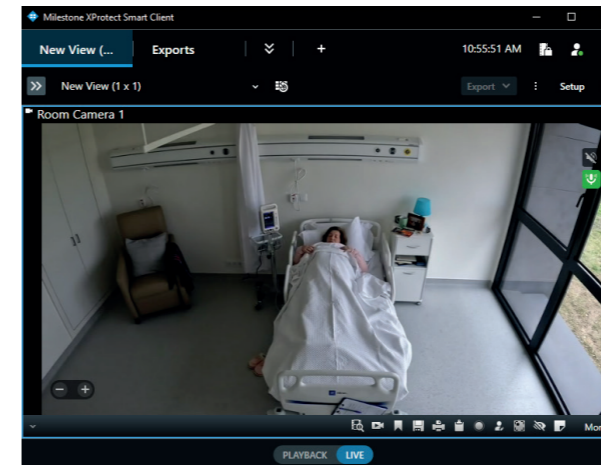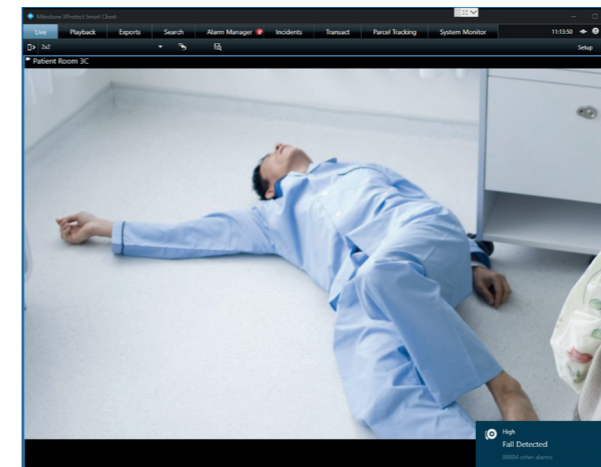Provide added social contact or quickly interact with patients who need attention

With live video and two-way audio communication, your team can constantly engage with patients who are lonely or anxious — or tell them to stay in bed and await assistance, proactively preventing falls.


Fall detection alarms

A patient fall can result in fractures, lacerations, or internal bleeding, leading to prolonged treatment and increased fall-related costs.

XProtect Hospital Assist includes automatic, AI-driven fall detection alarms, allowing your staff to rapidly respond and aid the fallen patient.

Get the Milestone advantage

You can be confident in Milestone's video technology, which is proven in hospital sites worldwide – as well as our global support and partner networks.
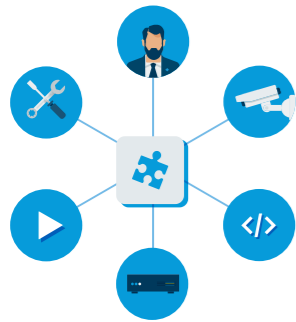
Open platform

Limitlessly integrate functionality from our network of technology partner solutions and add additional value to your system.

Future-proof system

Get the freedom to scale up your system with our seamless license model that allows adding more devices and servers when it's time to expand.
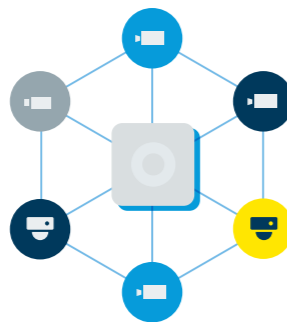
Easy onboarding

Use your staff where they are needed, not in long training sessions. Customized materials designed for medical staff make the onboarding process smooth.

Stay cybersecure

Tiered administrator and user rights, as well as strict IT security procedures, are just two reasons why XProtect is the right fit for hospitals with a focus on cybersecurity.

Connect any camera

With support for more than 13,000 cameras and devices, you can choose the ones that suit your needs and budget.

Milestone Care™ — reliable support for your hospital

Be confident your solution is protected with the software maintenance and support program for XProtect. Milestone Care will help you get the most from your investment by ensuring that it stays up and running, and you have access to the latest product updates.

Packages to suit your hospital's needs

Every hospital is different, and that's why we offer different Milestone Care packages to suit your specific requirements.

Care Plus

• Recurring product updates make your product safer, more efficient and more powerful

• Full return on your initial XProtect investment if upgrading to a more advanced XProtect solution

Care Premium

• 24/7 access to the Milestone Support Team

• Prioritized support to ensure critical issues are dealt with quickly

• Support in selected languages based on availability

See XProtect in action

Discover how you can deliver high-quality patient care, safeguard facilities and staff, and drive efficiencies in your hospital. Request a demo today.

Scan the QR code to book a demo today

About
Milestone Systems

Milestone Systems is a leading provider of data-driven video technology software in and beyond security that helps the world see how to ensure safety, protect assets, and increase business efficiency.

Milestone enables an open platform community that drives collaboration and innovation in the development and use of network video technology, with reliable and scalable solutions that are proven in more than 500,000 customer sites worldwide. Founded in 1998, Milestone is a stand-alone company in the Canon Group.

Further information can be found on:
www.milestonesys.com